



## ARIZONA STATE BOARD OF DENTAL EXAMINERS

4205 North 7th Avenue, Suite 300 • Phoenix, Arizona 85013

Telephone (602) 242-1492 • Fax (602) 242-1445

[www.dentalboard.az.gov](http://www.dentalboard.az.gov)

### BODEX UPDATE

All practices/businesses have cycles of activities and although the Board staff is continuously busy, August is one of the most challenging months. The budget, annual report, mandated reports to the Department of Administration and newly required reports as a result of the Executive Order regarding the moratorium for rule making are due prior to September 1, 2015. Additionally, licensing staff is busy with late renewals, continuing education audits and responding to licensees who have failed to renew. It is concerning that many licensees fail to update their address with the Board and every year there have been instances of licensees practicing with an expired license (because they did not receive their renewal notices) which the Board must then investigate. Licensees who fail to timely report their change of address are subject to a monetary penalty in accordance with ARS § 32-1236(I).

The Board is also busy constantly modifying its database due to legislation and/or to improve processes which is costly from a financial and resource perspective. Most recently, a modification was made to comply with ARS § 32-1263.01(D) to place all non-disciplinary sanctions on the Board's website effective September 1, 2015. Many licensees have asked if sanctions that were done prior to this effective date are required to be placed on the website and the answer is yes; however, only those that have occurred within the last five years.

Data is currently being retrieved for the Board's annual report. Although not included in the annual report, the database captures the "allegations" assigned to each complaint (more than one allegation may be assigned to a complaint). Following is a breakdown of the allegations assigned to complaints for the past two years:

Allegations Assigned	2014	2015
Inadequate Crown and Bridge	20%	15%
Complications during or after Treatment	14%	16%
Inadequate Dental Implants	7%	6%
Inadequate Oral Surgery	4%	4%
Inadequate Endodontics	5%	2%
Fraud or Misrepresentation	1%	
Unnecessary Treatment	4%	5%
Patient Abandonment	2%	3%
Inadequate Complete Dentures*	4%	3%
Inadequate Orthodontics	1%	3%

\*This would be higher if upper or lower partials were included

The above is representative of the types of matters the Board investigates and adjudicates; however, the Board does not find all the allegations in a complaint substantiated. Of interest, inadequate crown and bridge was also the highest allegation in 2013. As I have previously communicated, the number of complaints filed with the Board was 20 percent higher the last fiscal year.

The Board has been receiving calls regarding the status of Extended Dental Function Assistants ("EFDA's") which the Legislature recently created in ARS § 32-1291.01. The Board is in the process of establishing the training requirements and examinations for EFDA's. The Board established a Committee to assist the Board in the process and make recommendations to the Board at a future meeting.

At the August 7, 2015 meeting, the Board voted on the dates for their 2016 meetings which are available on the Board's home page.

Dr. Palmer and I appreciate the opportunity to address licensees and thank the following study clubs who have scheduled us to speak at an upcoming session: Arrowhead Study Club; Comprehensive Care Study Club; Scottsdale Study Club and Pima Dental Study Club.

If you have any suggestions for future Inscription columns, please let me know.....after 60 columns I sometimes have writers' block! The next column will summarize recent Board actions.

GO CARDINALS!!!!