



## ARIZONA STATE BOARD OF DENTAL EXAMINERS

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### BODEX TEAM UPDATE

As football season approaches and many of us align with our favorite “teams,” I thought this would be a good opportunity to recognize the Dental Board staff team and Board team. Teamwork happens when people are committed to the organization’s mission and support each team member. The Dental Board staff is a very cohesive and efficient team. As with the Cardinals, each member brings in a different talent and perspective. Fifty percent of the team has been at the Board for over 10 years with the shortest tenure being 2.5 years. This provides a good balance of historical knowledge and experiences from other organizations that new employees may bring. Although there are many functions within the Agency, it is divided into two primary functions – investigations and licensing. Following is a list of the team and their core responsibilities which may assist you in the future:

Nancy Chambers, Deputy Director, 602-542-4451

Oversees licensing, technology, financial reporting, procurement, personnel

Sherri Biggs, Licensing Manager, 602-542-4453

Initial licensing (credential) and renewals, affiliated practice, Dental Hygiene Committee

Terry Bialostosky, Investigations Supervisor, 602-542-4450

Investigations, Monitored Aftercare Treatment Program

Monica Crowley, Programs and Projects Specialist, 602-542-4453

Licensing Renewals, business entity registration, anesthesia permits

Yubeka Riddick, Administrative Legal Assistant, 602-542-4433

Board agenda, consultant communications

Nancy Elia, Licensure Administrator, 602-542-4437

Licensure by examination, licensure verification, address changes

Susie Adams, Legal Assistant, 602-542-4436

Board subpoenas and records

Jill Barenbaum, Information Processing Specialist, 602-542-4430

Telephone and email inquiries and mail

Public **Shout Out** to all of these team members for going above and beyond and remaining calm even when not being appreciated on the ongoing calls received from a variety of constituents.

The other “team” who deserves a major **Shout Out** is the Dental Board, which is composed of some of your colleagues. A Board member term is 4 years. Members are appointed in different years so that not all are appointed/reappointed at the same time, which provides continuity. This year, unless a Board member resigns, there will be no new appointments to the Board. Of the 11 current Board members, 7 of them enjoyed the experience so much that they decided to request reappointment and are serving their second term. Kudos to Dr. Gregory Waite, who just started his third term, having recently taken a year hiatus, even though he is now the grandfather of triplets!

As I’ve reported in the past, being a Board member requires a significant time commitment which includes many hours of reviewing case materials. Dr. Hauer, the Board President, spent several hours at the Legislature this past session representing the Board during its Sunset process and did an outstanding job. Dr. Hauer also represents the Board at the American Association of Dental Boards meetings and, on a personal note, answers numerous phone calls from me including a 6 am wakeup call in Hawaii!

As a reminder, the Executive Director and Deputy Director serve at the pleasure of the Board and are not decision- makers. Both Ms. Chambers and I appreciate and respect this relationship.

The teams would not be complete without both its offensive and defensive lines.....Mary Williams, the Board’s Assistant Attorney General and Dr. Sam Palmer, the Board’s Chief Investigator, work extremely hard in all aspects of their positions and are valued by the Board and Board staff. Ms. Williams has represented the Board for approximately 18 years and has extensive knowledge in open meeting and administrative law. Dr. Palmer has served the Board for 14 years and is an independent contractor having secured the contract through the State Procurement Office. Dr. Palmer is also an adjunct faculty member at the Arizona School of Dentistry and Oral Health. Lastly, the other part of the “team” is the Board’s outside dental consultants. It is a pleasure to work with all of these committed professionals.

I’ve heard that you may not like everyone you work with but you should be able to respect them. I am extremely lucky that not only do I respect the people I work with but also like them! May all of you be that rewarded.

In closing.....GO CARDINALS!